

DINGEWOOD SHIPPING & HANDLING

SHIPPING

- Products are made in and ship from UTAH.
- Dingewood ships via LTL carrier.

HANDLING

- All wood orders are packaged for forklift loading and unloading. Small orders come in boxes (5< packs) via UPS. Large come on pallets via LTL Freight.
- Upon receipt, any shipping damage *must be noted on the bill of lading* and reported immediately to the delivering carrier and to DINGEWOOD at sales@dingewood.com.
- Wood must be stored flat on a level surface in a dry, well ventilated building at least 4” above the ground and covered to avoid direct sunlight, as well as moisture, dirt and dust.
- Wood, especially doors, must not be subject to extreme or rapid changes in heat or humidity, including, without limitation, sudden changes resulting from forced heat used to dry out a building.

DAMAGES

- Please do not allow the carrier to leave until goods are inspected. Upon receipt, any shipping damage *must be noted on the bill of lading* and reported immediately reported to the delivering carrier.
- Next, report damages to DINGEWOOD. Email order number, photos, and sales@dingewood.com with photos of damaged items for prompt assistance and we can file a claim with the LTL carrier on your behalf.
- Claims must be filed within 3 days of order receipt.
- Email order number, photos, and sales@dingewood.com with photos of damaged items for prompt assistance and we can file a claim with the LTL carrier on your behalf.



WOOD ACCLIMATION

- Proper acclimation of your new, pre-weathered wood is imperative. Wood is a natural product and will respond to moisture in the air. When your wood arrives, it is very important to allow your wood to acclimate to your specific region, with its unique humidity.
- Allow wood to acclimate 5-7 days to reduce shrinking, warping and cracking.

RUSTIC WOOD QUALITIES

- Customers should plan on ordering 10-20% more wood because wood is, by nature, imperfect. Prefinished wood will come pre-stained, but wood planks can come with various imperfections like splits ends. It is common that wood be trimmed on site. Rustic wood will have knots, knots are not considered defects.
- On all wood species, natural variations in the color, texture, and density of the wood are common and always acceptable. Wood stains are tannin reactive and react with tannin in wood to create weathered looks, with natural highs and lows and beautiful color variation. Rustic, knotty wood will have knots and are not considered defects. Location, quantity, and size of knots are unpredictable.
- Knots smaller than a nickel will be filled. Larger knots will not be filled and are not considered defects.

TOUCH UPS

If you need to purchase more alder to trim windows, corners, etc. you can color match with Weatherwood Stain www.Weatherwoodstains.com

- Color Match = Rustic Barn on Alder with Weatherwood color “Salvage”
- Color Match = Driftwood Gray on Alder with Weatherwood color “Reclamation”



HOW TO INSTALL SLIDING BARN DOOR

MATERIALS

- Measuring Tape
- Fine-Tooth Saw
- Hand Drill & Drill Bit
- Carpenter's Square
- Drywall using 1-3/8" paddle

INSTRUCTIONS

MEASURE (For **door** openings without casing/molding)

- **Measure** the inside of the opening across for width and from the top of the opening to the floor for height.
- For your sliding barndoor you want to add 1-2 inches above the door opening and you'll want to add 2-4 inches to compensate for both of the sides. That will give you the privacy when the door is shut.
- Add 2" to 4" for total door **width** for overlap depending on privacy needs.
- Also, plan where the top of the door is in relationship to the trim so that there is a spot to mount the track.
- We suggest selecting your sliding barndoor hardware before ordering the door.

HARDWARE

- Home Depot Door Orders: Follow hardware instructions included with your purchase.



HOW TO INSTALL HANGING DOORS

MATERIALS

- Measuring Tape
- Fine-Tooth Saw
- Hand Drill & Drill Bit
- Carpenter's Square

INSTRUCTIONS

MEASURE

- When hanging doors, allow adequate clearance between the door and frame for normal swelling of the door or frame in damp weather. Clearances between the door edges and door frame must be a minimum of 1/16" on the hinge side and 1/8" clearance on the latch side and top rail.

HINGES

- When cutting, use a sharp fine-tooth saw.
- Caution must be used to avoid impairing the strength of the door when fitting for locks or other hardware. Allow at least 1" of wood back of the mortise.
- Pilot holes must be drilled for all screws that act as hardware attachments.
- Use a minimum of three hinges on doors up to 7' tall and four hinges on doors over 7' tall. Hinges must be set in a straight line to prevent distortion of the door.
- Jambs and stops must be set square and plumb.
- Immediately after cutting and fitting (and before final hanging), seal all surfaces and ends of the door with an effective quality sealer.
- Do not install doors before 'mudding' and taping of sheet rock has been dried and completed.

